

About motorcycle rental

Requirements for a Motorcycle Rental on a guided MC-Travel tour:

You must be at least 21 years old.

You must have a valid motorcycle class driver's license.

You must have a major credit card.

What is Included in the Rental Rate:

Unlimited miles and insurance as mentioned in contract.

Gasoline during the tour.

Helmet.

Customer Orientation:

Every client will receive orientation to the motorcycle from a Motorcycle Tours Cuba/MC-Travel representative. The client orientation will cover all aspects of safe motorcycle operation and the clients' maintenance responsibilities.

Luggage:

MC-Travel will provide transport of client luggage free of charge, however at clients' risk.

Fuel:

Fuel costs are paid by MC-Travel during the tour.

Helmets:

Helmets are provided by Motorcycle Tours Cuba/MC-Travel for all tours.

Clients are encouraged to bring their own helmets for comfort and style reasons.

Maintenance Responsibility:

The customer is responsible for checking engine oil levels each day before ride out and reporting mechanical failures to the Motorcycle Tours Cuba/MC-Travel guide immediately.

Instructions and procedures for maintenance expense reimbursement are provided at pick-up.

Customers may be held responsible for mechanical damage due to negligence in motorcycle operation or failure to provide normal maintenance.

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Motorcycle Substitution:

MC-Travel reserves the right to substitute the motorcycle confirmed to rental client. Should Motorcycle Tours Cuba/MC-Travel not be able to provide confirmed motorcycle, a similar or better model will be provided to the client. This constitutes the maximum liability of Motorcycle Tours Cuba/MC-Travel.

Security Deposit:

A security deposit of EURO 1.500 will be taken before pick-up (Authorization Only). Security deposit must be processed via valid credit card.

Restrictions:

Violation of listed restrictions voids all VIP Theft & Damage Waivers and client will be held liable for damages. Road Restriction: Rental street motorcycles are not allowed on gravel roads, beaches, logging or other non-public roads.

Refund Policy:

All confirmed rental reservations are non-refundable.

Travel Cancellation Insurance:

Guests are responsible for their own Visa, travel and cancellation insurance.

Insurance Policies and Surcharges:

Cuba mandatory liability insurance is included in your rental. You are insured for Damage or Theft with an Excess of EURO 1.500. Because motorcycle rentals are considered an exotic rental most credit cards and insurance do not transfer the same way as they do with normal car rentals. Always check your Credit Company or insurance company for coverage.

Your Theft & Damage Waiver:

Your insurance covers Theft and/or Damage : Renters pays up to EURO 1.500 deductible / occurrence.

Breakdown:

Renter is provided with another bike if possible. If not, renter will be paid up to 100 EURO pr. rental day.

Flat Tire Coverage:

Covers Tire Repair and Labor.

Booking Terms:

Reservation must be paid in full to guarantee rate and rental date.

Reservations are non-refundable.

Discount rates are subject to blackout dates and availability.

All rental rates vary by season.